

BAMANPUKUR HUMAYUN KABIR MAHAVIDYALAYA
NATIONAL SERVICE SCHEME

Seminar on Medical Negligence and Consumer Rights- 11/11/2019

Time- 1.00- 200 p.m.

Place- Seminar Hall

Resource Person- Madhu Sriwastav

No. of Students-35

Objectives

The objectives of a seminar on Medical Negligence and Consumer Rights includes:

- Raising awareness: The seminar may aim to increase awareness among the general public, medical professionals, and legal practitioners about medical negligence and consumer rights.
- Understanding medical negligence: The seminar may provide an understanding of what medical negligence is, how it occurs, and the impact it can have on patients and their families.
- Understanding consumer rights: The seminar may educate attendees about consumer rights related to healthcare services, including the right to information, the right to consent, and the right to a safe and quality service.
- Legal perspective: The seminar may focus on the legal aspects of medical negligence and consumer rights, including the relevant laws, regulations, and case studies.
- Patient empowerment: The seminar may aim to empower patients by providing them with the necessary knowledge and skills to assert their rights and seek redress in cases of medical negligence.
- Professional accountability: The seminar may emphasize the need for medical professionals to be accountable for their actions and provide quality care to their patients.
- Ethical considerations: The seminar may explore the ethical considerations related to medical negligence and consumer rights, including the duty of care and the principle of non-maleficence.

Activity Report:

The seminar on Medical Negligence and Consumer Rights was held on 11th November 2019 at 1:00 pm in the Seminar Hall of the college. The resource person for the seminar was Madhu Sriwastav, Assistant Professor, Department of English, BHKM. Prof. Sriwastav is also a Trainer of Trainer (ToT) for consumer affairs and is highly interested in medical

negligence and consumer rights related issues. The seminar was attended by 35 students from various courses in the college.

Madhu Sriwastav started the seminar by giving a brief introduction on the topic of medical negligence and consumer rights. She explained how medical negligence refers to the failure of a healthcare professional to provide the standard level of care that is expected of them, resulting in harm or injury to the patient. She also talked about the importance of consumer rights in the healthcare industry, as patients are considered consumers of healthcare services and are entitled to certain rights and protections under the law.

The resource person then went on to discuss some real-life examples of medical negligence cases and how they were resolved. She explained how patients can take legal action against healthcare professionals and institutions in case of medical negligence and the different types of compensation they can claim. She also highlighted the role of regulatory bodies like the Medical Council of India in regulating the conduct of healthcare professionals and preventing cases of medical negligence.

Madhu Sriwastav also discussed some of the common myths and misconceptions around medical negligence and consumer rights. For example, she explained how many people believe that medical negligence only occurs in cases of surgery or other complicated procedures, whereas in reality, it can occur in any aspect of healthcare delivery, including diagnosis, medication, and communication. She also highlighted how patients often feel powerless and intimidated when dealing with healthcare professionals and institutions, and how this can result in a reluctance to seek redressal for medical negligence cases.

The resource person also talked about the importance of preventive measures in reducing cases of medical negligence. She explained how healthcare professionals and institutions can take steps to prevent medical negligence, such as maintaining proper records, following standard protocols and guidelines, and ensuring effective communication with patients and their families.

In conclusion, Madhu Sriwastav emphasized the importance of awareness and education around medical negligence and consumer rights. She encouraged the students to be informed and empowered consumers of healthcare services and to advocate for their rights in case of any negligence. The seminar ended with a Q&A session, where the students had the opportunity to clarify their doubts and queries with the resource person. Overall, the seminar was a valuable learning experience for the students, and it helped to raise awareness around an important issue in healthcare delivery.

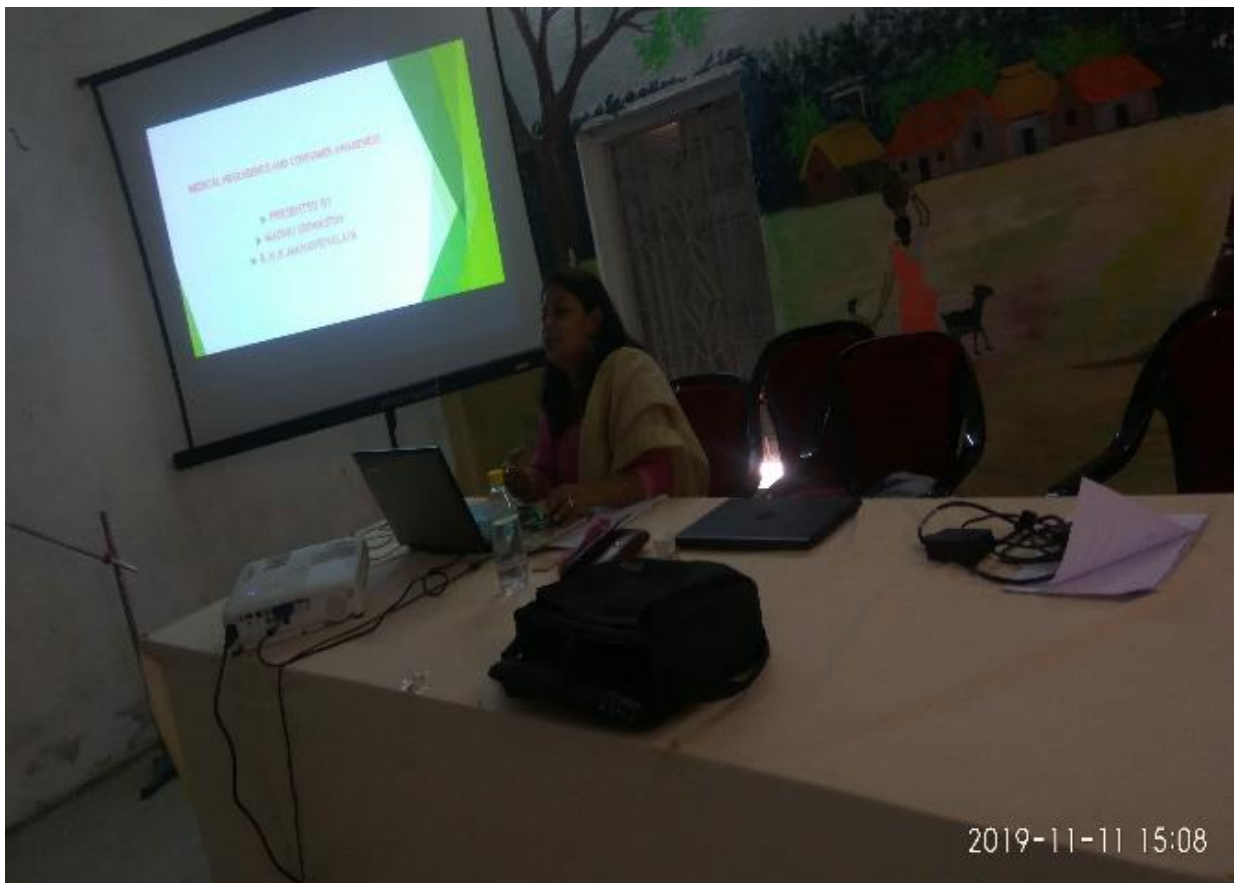
Outcome:

The outcomes of this seminar includes:

- Increased awareness among healthcare providers and consumers about the importance of patient rights and the consequences of medical negligence.
- Greater understanding of the legal and ethical obligations of healthcare providers and the rights of patients when it comes to medical treatment.

- Improved communication between healthcare providers and patients to ensure that patients are fully informed about their medical treatment and any potential risks involved.
- Discussion and sharing of best practices in preventing medical negligence and promoting patient safety.
- Development of new laws or regulations aimed at protecting patients' rights and ensuring that healthcare providers are held accountable for any acts of negligence.
- Identification of areas where further research is needed to better understand the causes of medical negligence and how it can be prevented.

Glimpses:





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