



BAMANPUKUR HUMAYUN KABIR MAHAVIDYALAYA

NATIONAL SERVICE SCHEME

Organizes

Seminar on Consumer Protection and Consumer Affairs

In Collaboration with Dept of CA and FBP ,Govt of WB

DATE: 9/3/2017 Venue : Seminar Hall Time :1pm- 3pm

ORGANIZED AND REPORT PRESENTED BY

Sumita Chatterjee

MEMBER NSS



INTRODUCTION AND ORGANIZATION

The NSS unit of Bamanpukur Humayun Kabir Mahavidyalaya organised Seminar on “**Seminar on Consumer Protection and Consumer Affairs, In Collaboration with Dept of CA and FBP ,Govt of WB** . The requisite permission was sought from the principal of the college for the same, and the allotment of time and date was confirmed Notice and programme brochure were circulated to the students and the teachers accordingly.

THE PROGRAMME: INTRODUCTION

The National Service Scheme (NSS) is a central sector scheme of the government of India, Ministry of Youth Affairs & Sports. It allows the students of 11th & 12th , Technical Institutions, graduate & post-graduate at colleges and university level of India to be a part of various government-led community service activities and programs. It aims to provide hands-on experience to young students in delivering community service. The Mahavidyalaya celebrated Consumer Day.



The Session

Name of the Resource Person	Designation
R.K.Mondal	Director CA and FBP Govt of WB
S.AHMED	BDO Minakha

Bamanpukur Humayun Kabir Mahavidyalaya is the only ray of hope for the people of more than four blocks for higher education. So, this college is not just a college to them it is a vital part of their life. Department of Consumer Affairs is one of the two Departments under the Ministry of Consumer Affairs, Food & Public Distribution. It was constituted as a separate Department in June 1997 as it was considered necessary to have a separate Department to give a fillip to the nascent consumer movement in the country. BHKM Mahavidyalaya along with the Teaching faculties are trying to spread awareness regarding consumer protection act, The Programme was inaugurated by Dr S.Biswas Principal BHKM along with R.K.Mondal .The welcome address and elicitation was done by Prof Sumita Chatterjee .Our Resource person R.K.Mondal explained the concept of law and Under consumer protection laws, medical negligence is another form of deficiency in service. It is most akin to the liability under the law of torts. But there is stricter and broader liability in this situation as failure to exercise skill and care as is ordinarily expected of a medical practitioner is the test under consumer protection laws. The Hon'ble Supreme Court held in Indian Medical Association vs. V.P. Santha⁶ that doctors are covered by the Consumer Protection Act 1986 and that the medical services they provide should be treated as services under section 2 (1) (o) of the Consumer Protection Act, 1986. He further mentioned the act of law. The BDO Minakhan explained the local concept of consumer law.



The presentation session begins with Prof Arghadip Paul he explained the purpose of act, in 1986. The Consumer Protection Act was passed “to provide for the better protection of the interest of consumers and for that purpose to make provisions for the establishment of consumer’s councils and other authorities for the settlement of the consumers disputes and for matters connected therewith”. Department of Consumer Affairs is one of the two Departments under the Ministry of Consumer Affairs, Food & Public Distribution. It was constituted as a separate Department in June 1997 as it was considered necessary to have a separate Department to give a fillip to the nascent consumer movement in the country.

Next presenter Prof Madhu Sriwastav explained the Similarly, medical services which will fall under the scope of services as defined in section 2 (42) of the new Consumer Protection Act of 2019. Under section 42 (11) of the new Consumer Protection Act, 2019, any matter involving medical negligence on the part of the service provider will be considered a deficiency. Medical negligence has become one of the serious issues in the country in recent years. Even the medical profession, which is known to be one of the noblest professions, is not immune to negligence which often results in the death of the patient or complete/partial impairment or any other misery which has adverse effects on the patient’s health. There are instances where doctors who are under-educated leads to the proceedings in the court of law due to the magnitude of negligence or deliberate conduct shown by the doctors. According to the Consumer Protection Act 2019, the definition of a consumer right is ‘the right to have knowledge about a quality or its various aspects like quality, quantity, strength, purity, price, and standard’. The definition of consumer right is the right to information about ‘quality, affordability, quantity, purity, price, and standard of goods or services’, as this may be the case, but the consumer is to be protected against any inappropriate behaviour. It is very important for the consumers of the business to know these rights. The programme ended with the vote of thanks by Prof Rezaul Molla .



GLIMPES OF THE SEMINAR





Participants

NSS PROGRAMME on Consumer Affairs		
(i) Alope Sardar	425	4th
(ii) Rinta Sardar	310	4th
(iii) Bivas Sardar	407	4th
(iv) Bixi pokhira	299	4th
(v) Aditya Das	415	4th
(vi) Asadur Molla	298	4th
(vii) Kazi Mofazzer	169	2nd
(viii) Golique Hogue Molla	19154	Sem - I Sem - II
ix. Tamasa Mondal	204	4th Sem
x. Dipti Mandal	201	4th sem
(xi) Priyanka Pramanik	203	4th sem
xii) Milon Mondal	239	4th Sem
xiii) Bysmal Patra	271	4th
(xiv) Tannoy Mondal	257	4th
15) Lufan Sardar	243	4th
16) Sanjiban Mondal	231	4th
17) Samrath Das	269	4th
18) Ritoshik Ruidar	19295	SEM - II



20) Sahidul Biswas	- 326	4th
21) Abdul Maseum Saradar	- 309	4th
22) Pinki Sardar	- 20255	4th
23) Laboni Mondal	- 203	2nd
24) Ibama parvin	- 218	2nd
25) Sharmistha Disha	- 403	2nd
26) Susmita Bene	421	4th
27) Bulti Bramanik	204	4th
28) Rubi mistrey	254	2nd
29) Samitra Das	237	2nd
30) Sutapa Bhattacharya	259	2nd
31) Minakhi Baj	401	4th
32) Puspashree Mishra	433	4th
33) Arpita Paul	406	4th
34) Manisha Naskar	402	4th
35) Supriya Mondal	413	4th



- (36) Sujan Majhi - 4th - 417
- (37) Poatap Sardar - 4th - 372
- (38) Ayam Das - II - 19158
- (39) partha pratin pramanik. 3rd 408
- (40) brotab Das 3rd - 305
- 41) Mustak Golder - III - 253
- 42) Anamika Das - III - 431
- 43) Ramin Raja (IV) 165
- 44) Najmin khatoon (IV) 281
- 45) Tania Parvati (IV) 314
- 46) Nusratjahan Raji W 159
- 47) Saikat Mondal W 153
- 48) Reya Singha Roy W 80
- 49) Juhli Suhana Tarabder W 157
- 50) Aditya Ghosh W 170
- 51) Pizali Mondal W 15
- 52) Shilpa Mondal W 13
- 53) Reya Das W 47





